Schedule

View descriptions online at www.aascifannual.org

Saturday, July 20

1:00 pm–5:00 pm
Registration

Sunday, July 21

11:00 am–6:30 pm
Registration

Noon–5:00 pm
Exhibitor Setup

SUNDAY TOURS

1:00 pm–3:30 pm
Architectural Walking Tour

1:00 pm–5:00 pm
Museum Tour

1:00 pm–5:00 pm
Pro Football Hall of Fame

1:10 pm
Cleveland Indians vs. Kansas City Royals Baseball Game

5:00 pm–6:00 pm
CEO/Sponsor Reception (Invitation Only)

6:30 pm–9:30 pm
Welcome Reception at the Great Lakes Science Center

9:30 pm–Midnight
Hospitality Suite

Monday, July 22

7:00 am–5:15 pm
Registration

7:00 am–8:00 am
Breakfast

8:00 am–8:30 am
Opening Remarks

8:30 am–9:30 am
OPENING KEYNOTE
The Traveler's Gift—Seven Decisions That Work 100% of the Time
Andy Andrews

9:30 am–10:00 am
SPOTLIGHT: Kids' Chance

10:00 am–11:00 am
GENERAL SESSION
The State of Fortress America
Ron Insana

11:00 am–11:15 am
Break

11:15 am–12:15 pm
GENERAL SESSION
A Flock of Black Swans: A Breakdown of American Politics and Modern Journalism
Hugh Hewitt

12:15 pm–2:00 pm
AASCIF Annual Business Meeting (Member Fund CEOs Only)

12:15 pm–1:15 pm
Lunch

1:15 pm–2:00 pm

Breakout Sessions #1:
Claims: Medical Marijuana Highs and Lows: Federal and State Challenges

Communications: User Experience: From Research to Design

ERM: Preparing for and Managing Crisis

Finance & Investment: Investment Optimization and Peer Analysis in the P&C Sector

Human Resources: Succession Roundtable—Successes and Struggles

IT: Accelerating the Delivery of Business Value Through Digital Dexterity

Safety & Health: Safety Consultant of the Future

MONDAY TOURS

1:00 pm–3:30 pm

Architectural Walking Tour

1:00 pm–5:00 pm

Brewery Tour

1:00 pm–6:00 pm

Christmas in July

1:00 pm–5:00 pm

Pierogi Making

1:00 pm–5:00 pm

Shop 'til You Drop

2:00 pm–2:15 pm

Break

2:15 pm–3:15 pm

GENERAL SESSION
NCCI: Your Workers Compensation Partner
Susan L. Donegan
Chief Regulatory Officer, NCCI

3:15 pm–3:30 pm

Break

3:30 pm–4:15 pm

Breakout Sessions #2:
Claims: Closing the Gap on the Lost Art of Claims Supervision

Communications: Tools of the Communication Trade

Finance & Investment: The Case for Private Over Public Credit

Human Resources: Don't Let the Bots Get Me! (HR's Role in Supporting Technological Innovation)

Policyholder Services & Underwriting: The Underwriter of the Future—Recruiting and Retaining the Next Generation of Underwriters

6:30 pm–10:00 pm

Evening Event: Rock & Roll Hall of Fame

10:00 pm–Midnight

Hospitality Suite

Tuesday, July 23

7:00 am–1:00 pm

Registration

7:00 am–8:00 am

Breakfast

8:00 am–8:30 am

Opening Remarks and Communication Awards

8:30 am–9:30 am

Motivational Speaker: Find A Way
Brad Hurtig

9:30 am–9:45 am

Break

9:45 am–10:30 am

Breakout Sessions #3:
Claims: On the Highway to Medicare Secondary Payer Compliance

Communications: Redesigning Your Customer Experience for Small Businesses

ERM: Vendor Management 101

Finance & Investment: Industry Trends and Observations

Human Resources: Stakeholder-Centered Coaching

IT: Increasing Efficiency, Productivity, and Quality Through Technology Part 1

National Issues: Update on National Issues

Policyholder Services & Underwriting: Digitizing the Workers' Compensation Customer Experience

Safety & Health: Productivity and Unique

View descriptions online at www.aascifannual.org

Performance Goals

10:30 am–10:45 am

Break

10:45 am–11:30 am

Breakout Sessions #4:
Claims: State of Claims Management Confusion

Communications: Vision, Mission, Values, and Brand as Performance Drivers for State Funds

ERM: ERM Roundtable

Finance & Investment: Reinsurance Market Update—After the Catastrophe

Human Resources: University Recruiting—Going Beyond the Career Fair

IT: Increasing Efficiency, Productivity, and Quality Through Technology Part 2

Policyholder Services & Underwriting: Workers' Comp Pay as You Go Yesterday, Today, and Tomorrow!

Safety & Health: The Art of Selling Safety

TUESDAY TOURS

11:00 am–3:30 pm
Nautica Queen (includes lunch)

1:00 pm–5:00 pm
Brewery Tour

1:00 pm–6:00 pm
Christmas in July

1:00 pm–5:00 pm
Museum Tour

1:00 pm–5:00 pm
Pierogi Making

1:00 pm–5:00 pm
Pro Football Hall of Fame

1:00 pm–5:00 pm
Shop 'til You Drop

11:30 am–12:30 pm
Boxed Lunches

11:30 am
Buses Depart for Golf Tournament at Quail Hollow
Lunch will be provided at the golf course.

1:00 pm–6:00 pm
Golf Tournament—Shotgun Start

6:00 pm
Dinner on Your Own/Open Evening

9:30 pm–Midnight
Hospitality Suite

Wednesday, July 24

7:00 am–2:45 pm
Registration

7:00 am–8:00 am
Breakfast

7:00 am–8:00 am
AASCIF Executive Committee Meeting (Executive Committee Only)

8:00 am–8:30 am
AASCIF 2020 Reveal and Golf Awards

8:30 am–9:30 am
GENERAL SESSION
Dreamland: America's Opiate Epidemic and How We Got Here
Sam Quinones

9:30 am–10:00 am
Break

10:00 am–10:45 am
GENERAL SESSION
Disabilities in Today's Workforce—How Trauma Shaped One HR Executive's Business Practices
Heather Abbott

10:45 am–11:00 am
Break

11:00 am–Noon
GENERAL SESSION: Because I Said I Would
Alex Sheen

Noon–1:00 pm
Lunch

Schedule

View descriptions online at www.aascifannual.org

WEDNESDAY TOURS

Noon–4:00 pm

Tour of League Park/Progressive Field

1:00 pm–3:30 pm

Architectural WalkingTour

1:00 pm–5:00 pm

Brewery Tour

1:00 pm–5:00 pm

Pro Football Hall of Fame

1:00 pm–1:45 pm

Breakout Sessions #5:

Claims: Voice of the Customer—Best Practice and Turning Insights Into Action

Communications: Communication Awards Showcase

ERM: Emerging Risk Landscape

Finance & Investment: AM Best Rating Process

Human Resources: Customer Service—It Starts With EMPATHY

IT: CEO Panel—Strategy for the Digital Age Part 1

Safety & Health: : Using Workers' Compensation Data for Prioritizing Risk and Preventing Occupational Injuries

1:45 pm–2:00 pm

Break

2:00 pm–2:45 pm

Breakout Session #6:

IT: CEO Panel—Strategy for the Digital Age Part 2

2:45 pm

Free Afternoon

6:00 pm

Buses Leave for Punch Bowl Social

6:30 pm–10:00 pm

Evening Event: Punch Bowl Social

10:00 pm–Midnight

Hospitality Suite

Special Events

Welcome Reception at the Great Lakes Science Center

Sunday, July 21 • 6:30 pm–9:30 pm

Enjoy cocktails and appetizers while learning about Lake Erie and Ohio's contributions to the sciences.

Evening at the Rock & Roll Hall of Fame

Monday, July 22 • 6:30 pm–10:00 pm

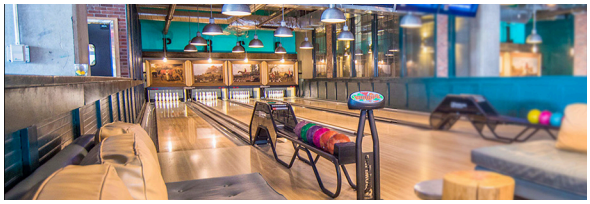
Peruse collections featuring some of the best musicians of all time. Add dinner and live music, and you'll understand why "Cleveland Rocks!"

Golf Tournament at Quail Hollow

Tuesday, July 23 • 1:00 pm–6:00 pm

Buses Leave Hotel at 11:30 am

Our tournament will be held at the par-71 Weiskopf Course. Golfers of all skill levels can take on the challenge!



Evening Event at Punch Bowl Social

Wednesday, July 24 • 6:30 pm–10:00 pm

Toast the end of the 2019 Annual Conference at this lounge that's part restaurant, part bowling alley, part arcade, and 100% fun!

Get the Latest Conference Information by Following Us on Twitter and Facebook Using **#AASCIFConf2019**

Schedule

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Hotel Information

Hilton Cleveland Downtown

100 Lakeside Avenue East
Cleveland, OH 44114

Reserve by Phone: (216) 413–5000
(mention "AASCIF" to get the group rate)

Reserve online: https://book.passkey.com/event/49748828/owner/14238363/home

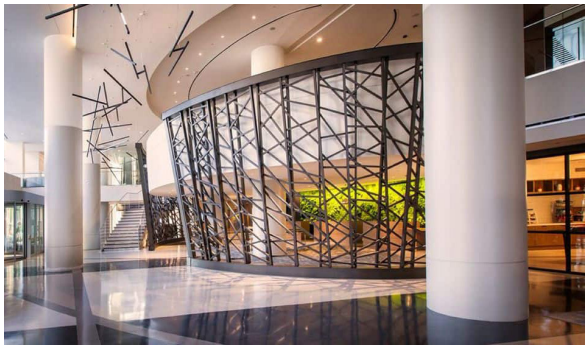
Room Rate: $194/night, single/double occupancy

Reservation Deadline: **Friday, June 28, 2019**

Please do not book through a third-party site (e.g., Expedia, Kayak). Please reference the AASCIF Annual Conference when calling to make your hotel reservations at the Hilton Cleveland Downtown. Hotel reservations are on a first-come, first-served basis until Friday, June 28, 2019, or until the block has sold out. AASCIF cannot guarantee the group rate if rooms are still available in the hotel block after Friday, June 28, 2019.

Check-in: 4:00 pm

Checkout: 11:00 am



About the Hotel

Enjoy your stay in the heart of downtown Cleveland, minutes away from attractions and sports venues, such as the Quicken Loans Arena—home of the Cleveland Cavaliers. Visit the Rock & Roll Hall of Fame, see a show at Playhouse Square, or go shopping on East 4th Street.

Register online today!
www.aascifannual.org

Travel Information

Airport	Cleveland Hopkins International Airport (CLE) is located 12 miles (15 minutes) from the Hilton Cleveland Downtown
Airfare	United has partnered with AASCIF and is offering discounted airfare to all attendees. When booking online at www.united.com, use **Offer Code: ZFSG703873**.
Taxi	$36 from the airport to the hotel.
Uber/Lyft	Average airport to hotel fares estimated between $20–$25.
Shuttle	SuperShuttle offers a variety of options to and from the airport. For more information, please visit www.supershuttle.com.
RTA Rail	RTA (Regional Transit Authority) offers service from Cleveland Hopkins International airport to Tower City–Public Square Station, which is 0.6 miles (12-minute walk) from the Hilton Cleveland Downtown. You can purchase a 1-Day Cleveland pass for $5.50 online. For more information, please visit RTA's website at http://www.riderta.com/maps.
Parking	Self-Parking: $28 daily Valet Parking: $36 daily
Weather	In late July, the average temperature in Cleveland is in the low 80s during the day and high 60s in the evenings.

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